

Appendix 3 – The survey satisfaction metrics dashboard.

Internal Works 2013-14 Satisfaction Dashboard 06/06/2014 14:41:11

Area: All

Contract/Address/Name	Survey Return Rate/Date	Completed With CSIM	Overall Satisfaction	Standards Met
<input type="checkbox"/> INT13D-E01 CLAREMONT ROAD\HAZELWOOD ROAD	45 %	30 %	80 %	72 %
<input type="checkbox"/> INT13D-E02 ELLESMERE COURT\OLD PANT ROAD	47 %	14 %	100 %	83 %
<input type="checkbox"/> INT13D-E03 CORONATION CRESCENT\HILARY ROAD	38 %	33 %	75 %	73 %

- [8 CORONATION CRESCENT, PANTSIDE: O1065008](#)
- [10 CORONATION CRESCENT, PANTSIDE: O1065010](#)
- [13 CORONATION CRESCENT, PANTSIDE: O1065013](#)
- [16 CORONATION CRESCENT, PANTSIDE: O1065016](#)
- [18 CORONATION CRESCENT, PANTSIDE: O1065018](#)
- [19 CORONATION CRESCENT, PANTSIDE: O1065019](#)
- [20 CORONATION CRESCENT, PANTSIDE: O1065020](#)
- [21 CORONATION CRESCENT, PANTSIDE: O1065021](#)
- [23 CORONATION CRESCENT, PANTSIDE: O1065023](#)
- [29 CORONATION CRESCENT, PANTSIDE: O1065029](#)
- [31 CORONATION CRESCENT, PANTSIDE: O1065031](#)
- [33 CORONATION CRESCENT, PANTSIDE: O1065033](#)
- [35 CORONATION CRESCENT, PANTSIDE: O1065035](#)
- [1 HILARY ROAD, PANTSIDE: O1127001](#)
- [3 HILARY ROAD, PANTSIDE: O1127003](#)
- [11 HILARY ROAD, PANTSIDE: O1127011](#)
- [13 HILARY ROAD, PANTSIDE: O1127013](#)
- [14 HILARY ROAD, PANTSIDE: O1127014](#)
- [17 HILARY ROAD, PANTSIDE: O1127017](#)
- [23 HILARY ROAD, PANTSIDE: O1127023](#)
- [25 HILARY ROAD, PANTSIDE: O1127025](#)

Information ablated for data protection purposes